### April, 2025

Isle au Haut Boat Services Baggage and Freight Policies

# **Ticketing**

All passengers, including ticket book holders, must check in at the ticket booth 30 minutes prior to boarding in order to procure a seat/ticket for the boat.

# Carry-On Luggage

Each passenger, including children under 12, are permitted 2 pieces of luggage with their ticket purchase. Each piece of luggage over the 2 bag limit will incur an additional charge to be paid at time of ticket purchase.

Passengers must be able to carry their own luggage onto the boat. It is strongly suggested that passengers reserve a luggage box for heavy items.

### Luggage Boxes

Passengers using luggage boxes must arrive 1 hour prior to departure for packing and loading the box. Passengers are encouraged to call the office and reserve a luggage box preferably a day ahead of their departure. Some luggage boxes may be available without a reservation.

# Pets and Other Items

Pets ride free and must be leashed or crated at all times. Additional charges for bicycles, kayaks, bulky items apply.

# Freight

Freight deliveries must be coordinated with the Boat Company as far in advance as possible. Freight is charged by size and weight.

#### Disclaimer

Passengers, luggage, and freight are carried at the Captain's discretion. When the boat is at capacity, passengers and/or their luggage or freight may need to travel on a later boat.